

**WE HAVE A PLAN TO KEEP OUR
STUDENTS AND COMMUNITY SAFE**



SURVEY FAQ
REOPENING
PLAN 2020

Take Our Survey – <https://bit.ly/DPSCDReturn>
Questions? Email us at service.desk@detroitk12.org
Read our full plan at www.detroitk12.org/returntoschool

Return to School Survey

1. Why is the District sending this survey to parents? What is the purpose of the survey?

DPSCD is committed to a safe return to learning through flexible learning options that meet parents and students where they are. For some parents and students, that is online, and for others, that is face to face. This survey helps us to measure how many families prefer each option so that schools can develop schedules and teaching assignments for the Fall.

2. How should parents access the survey?

Parents start the survey going to this link: <https://bit.ly/DPSCDReturn>.

To take the survey, parents will need to enter the student's Active Directory credentials when prompted. Active Directory credentials are the same username and password that students use to access Clever or their DPSCD email account.

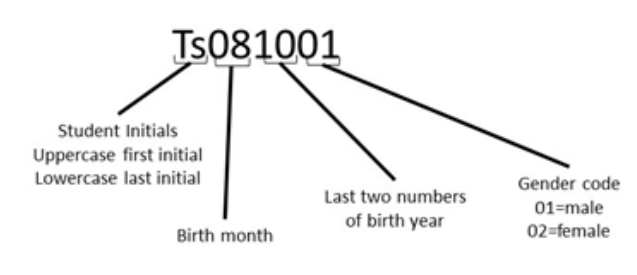
If a parent is unable to take the survey or has trouble using their child's credentials, they should call the District's Help Desk at (313) 240-4377, 7 a.m. – 5 p.m. Monday through Friday.

3. I don't have my student's log-in credentials. What should I do?

All DPSCD students have a unique username and password to access their DPSCD email.

- The username is the child's email address which consists of their student ID number (555555@thedps.org)
- The password consists of a combination of the student's name, birthday, and gender.

Example: If Thomas Smith is a DPSCD student with a student ID of 018765 and his birthday is August 25, 2010, his username would be 018765@thedps.org and his password would be Ts081001.



If a parent is unable to take the survey or has trouble using their child's credentials, they should call the District's Help Desk at (313) 240-4377, 7 a.m. – 5 p.m. Monday through Friday.

4. Can students take the survey?

The preference is for parents or guardians to take the survey, but students may take the survey with input from their parent or guardian.

5. My student is newly enrolled to the District. Should I take the survey? How can I share my return to school preference?

Students who enroll in the District after July 21 will indicate their preference at the time of enrollment as part of their enrollment packet. If you have already submitted your enrollment paperwork prior to July 21st, please contact your school directly to inform them of your choice of online or face to face learning.

6. How will the District use the results of the survey?

DPSCD uses student enrollment information to develop school and student schedules and teaching assignments. Results from this survey will be used to create school schedules and teaching assignments for the Fall, as well as your child's preliminary Fall schedule.

7. When does the survey close?

The survey closes on August 21, though we are encouraging parents to take the survey by August 4 to help with district planning.

8. Can I take the survey more than once?

Parents can retake the survey at any time before August 21 if they change their mind about their return to school preference.

The full plan can be viewed by visiting: <https://www.detroitk12.org/returntoschool>.